

RUSHMOOR VALUES AND BEHAVIOURS



We achieve excellence by working together

- We involve the right people, at the right time and work together with enthusiasm
- We recognise and appreciate the contribution of others
- We help each other to bounce back from setbacks and persevere to reach our goals
- We work openly, and share our knowledge, expertise and plans
- We celebrate success and focus on positives



We are always thinking of new and better ways to make a difference

- We look for creative ways to drive improvement
- By taking responsibility for our own learning and development, we will explore new ideas and ways of working
- We will not just do what we did before, we seek to innovate
- We encourage each other and develop the shared vision and purpose
- We look outside our organisation for ideas, inspiration and new ways of thinking



We are ambitious for Rushmoor

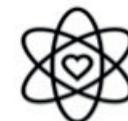
- We are willing to make bold decisions to make a difference to our community
- We have the courage to do things differently and 'give it a go'
- We take managed risks and view mistakes as opportunities to learn
- We will get things done quickly and efficiently
- We provide, seek and act on constructive feedback



We uphold high standards of service through honesty, respect and compassion

- We put customers at the heart of what we do
- We take pride in being open and transparent
- We are personally accountable for our decisions and action and do what we say we will do, on time
- We respect and value difference, and listen to other perspectives
- We work to understand how others feel and how we can respond appropriately

Our values and behaviours set out what our organisation stands for and what is important to us collectively. Through embedding them into everything we do, we will work together to achieve success.



Our Values